



## COVID-19 FAQs

We know the last several months have been a unique and trying time as we all do our best navigating our “new normal” while remaining as positive as we can. We have missed serving the Brisbane community in-person and it’s that future prospect that keeps us going. Knowing that information is widely abundant these days, we hope the following Brisbane-specific FAQs about the current health situation are helpful and informative. If you’d like to explore more information, please visit the City’s website at [brisbaneca.org/coronavirus](https://brisbaneca.org/coronavirus) or [smc.gov.org](https://smc.gov.au) for the latest information from the County.

### 1. What City facilities are open at this time?

All City recreational facilities, both indoor and outdoor, remain closed at this time.

### 2. Do I need to wear a face covering when I exercise?

The Health Officer recommends that you have a face covering accessible at all times, even while exercising outdoors. This is in case you come across a situation where physical distancing becomes difficult. Having a face covering handy also serves as a courtesy for your fellow neighbors and helps ensure everyone stays as healthy and safe as possible during this time.

### 3. Is City Hall reopening?

At the time of this printing, we are planning on a limited reopening of City Hall starting Monday, June 1<sup>st</sup> where the building will be open to the public Mondays and Thursdays from 9am - 1pm. Note: City Hall will not be fully staffed, we strongly encourage you to continue to conduct as much business as possible online or via phone. In circumstances where City business is not conducive to this, please make an appointment by first calling ahead so that the appropriate staff can be prepared to assist you:

- Non-Emergency Police Dispatch: (415) 467-1212
- Police Records: (415) 508-2179
- Community Development: (415) 508-2120
- Public Works: (415) 508-2130
- Parks & Recreation: (415) 508-2140
- Finance: (415) 508-2150
- Water Bills: (415) 508-2154
- Marina Office: (650) 583-6975

### 4. Will the City be offering childcare this summer?

Yes, the City is looking to offer summer childcare starting in July for stable groups. “Stable” means that the same 12 or fewer children are in the same group each day with consistent staff and for at least four consecutive weeks per the requirements of the Health Order. A summer childcare survey was conducted in May to assess the level of interest among families, and thus, the City is actively planning to accommodate up to 60 children this summer.

### 5. Is the City Council still conducting Virtual Town Halls?

Yes, though they may not occur every Wednesday. We plan to have them when there is timely information to share with the community. Past Town Halls can be found here on the City’s website: [brisbaneca.org/citycouncil/page/virtual-town-halls](https://brisbaneca.org/citycouncil/page/virtual-town-halls). Announcements about upcoming Town Halls will come out in the City Manager’s Weekly Updates, sent on Tuesdays and Fridays. Sign up to receive them in your inbox at [www.tinyurl.com/blast321](https://www.tinyurl.com/blast321) or text “brisbaneblast” to 22828.

(more FAQs on the next page)



## 6. Will the City be adjusting water/sewer rates temporarily?

The City is not presently considering any adjustment to water/sewer rates. It's worth noting, however, that for Residential accounts, the sewer charge is based on the amount of water used during the winter months (mid-October to mid-February), and thus next year's rates will be unaffected by the Shelter in Place Order which started in March.

## 7. Is the construction on the New Brisbane Library going to resume?

Yes, and it's actually started up again, albeit slowly; a complex construction site such as the Library requires multiple factors to come together before it can get back to looking how it did prior to Shelter in Place. Crews have been on-site since the first day they were allowed to return, which was Monday, May 4<sup>th</sup>. The latest construction update shows a July 25, 2020 completion, but that is once again dependent on several factors.

## 8. When are some of the broad community interest issues going to be on the City Council's agenda for discussion?

During this time, the City Council has intentionally postponed certain discussions as we consider how to best afford the opportunity for more robust community engagement and participation. The current schedule is to calendar these items in Fall 2020. To sign up for City Council agendas and the latest news from the City, please send an email to: [cityclerk@brisbaneca.org](mailto:cityclerk@brisbaneca.org).

## 9. Where can I get help with food, transportation, picking up prescriptions, etc.?

The City, in partnership with the Brisbane Lions Club and Samaritan House is offering **Meals for Seniors**, a lunch pick-up program on Mondays and Wednesdays from 12-12:30pm at Mission Blue. Call (415) 508-2144 and leave your name and address to get signed up. Also in partnership with the Lions, as well as Brisbane Village Helping Hands and the Chamber of Commerce, the **Brisbane COVID-19 Response Coalition** was formed at the onset of the pandemic. Get matched up with one of BCRC's 90+ volunteers, or sign up to be one yourself at [www.tinyurl.com/brisbanecrc](http://www.tinyurl.com/brisbanecrc). To request service, you may also call the Helping Hands line, (415) 508-2185 to leave a message for a volunteer to get back to you. Lastly, there is the new County-funded

**Got Wheels! Senior Transportation Program.** Learn more about this new program offering for Brisbane residents on p.6.

## 10. Will other City Boards, Commissions, and Committees resume regular meetings?

Yes, all City Council advisory boards are meeting virtually in June (the Planning Commission began doing so in May). Please see the City Calendar on p.6 for each of their respective meetings dates and times. All of their meeting agendas will be posted at least 72 hours in advance here on the City's website: [brisbaneca.org/meetings](http://brisbaneca.org/meetings).

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## Ensuring Water Quality for Business Re-Openings



During the COVID-19 health crisis shutdown, some businesses or buildings may have shut down temporarily. That resulted in water becoming stagnant in pipes and plumbing systems. As businesses begin to slowly re-open, the City of Brisbane Public Works Department would like to remind all businesses that were closed due to the COVID-19 pandemic or for any other reason that they should **FLUSH THEIR WATER LINES** before re-opening for business.

The SFPUC has provided start-up [flushing guidance](#) and a [checklist](#) to assist you in preparing your water system to ensure that high-quality, safe and reliable water service can be restored.

Please contact the City's Public Works Department at (415) 508-2130 if you have any questions or need any additional information.

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# COVID-19 Community Resources: San Mateo County

To view website links on this sheet, access an online version of this guide by taking a picture of the QR code to the right!



## FOOD RESOURCES: Take-out meals (M) and Pre-packaged groceries (G)

For more referrals in your community, call Second Harvest Food Bank at 1-800-984-3663

To view a map of all Bay Area schools offering meals to children – [CLICK HERE](#)

Organization	Location	Days, Hours	Contact Info	
<u>Burlingame</u> CALL Primrose Community Pantry (G)	139 Primrose Rd Burlingame <i>*Brisbane, SSF, Millbrae, San Bruno, Burlingame, Hillsborough, Foster City, San Mateo, Belmont, San Carlos residents ONLY*</i>	Mon – Fri 9am – 2:45pm	(650) 342-2255 <a href="#">Link to info</a>	
<u>Daly City</u> Community Service Center (G)	350 90th Street, Daly City	Mon – Fri (closed Thurs AM) 9am-12pm, 1-4pm	(650) 991-8007 <a href="#">Link to info</a>	
<u>San Mateo</u> Samaritan House (G)	Groceries: 4031 Pacific Blvd, San Mateo	Mon-Fri, 9am-12pm, 1-4pm, Thurs 9am-12pm	(650) 341-4081 <a href="#">Link to info</a>	
	Dinner: Masonic Lodge, 303 Tilton Ave, San Mateo	Mon-Fri, 4-6:30pm		
<u>Redwood City</u> Salvation Army (M)	660 Veterans Blvd, Redwood City	Mon-Thurs, 1:30-4pm	(650) 368-4643 <a href="#">Link to info</a>	
<u>East Palo Alto</u> Ecumenical Hunger Program (G)	2411 Pulgas Ave. East Palo Alto CA	Tues - Thurs 10am-12pm; 2:30-4:30pm	(650) 323-7781 <a href="#">Link to info</a>	
<u>East Palo Alto (Groceries)</u> Family Harvest (G)	St. Samuel Church 1852 Bay Road, East Palo Alto CA	Tuesday 12 - 2 pm	<a href="#">Link to Info</a>	
<u>East Palo Alto &amp; Redwood City</u> Nuestra Casa (G)	1842 W. Bayshore Rd., East Palo Alto	4 Newell Ct, East Palo Alto	1 <sup>st</sup> and 3 <sup>rd</sup> Sat 1:00 pm	
	1991 Manhattan Ave, East Palo Alto	445 East O'Keefe St, East Palo Alto	1928 Cooley Av, East Palo Alto	2 <sup>nd</sup> and 4 <sup>th</sup> Sat 1:00 pm
	1805 E Bayshore Road #100, East Palo Alto		1 <sup>st</sup> & 3 <sup>rd</sup> Wed, 2-5pm	Kim Ruiz (650) 330-7411 <a href="#">Link to info</a>
	770 9 <sup>th</sup> Avenue Redwood City, CA		2 <sup>nd</sup> & 4 <sup>th</sup> Wed, 2:30-5:30pm	
<u>East Palo Alto &amp; Redwood City</u> (Meals, Groceries) Boys and Girls Club (M, G)	East Palo Alto Clubhouse 2031 Pulgas Ave.		Dinners: M-F 6 – 7pm Groceries: Fri 6 – 7 pm	James Harris (650) 646-6122 <a href="#">Link to info</a>
	Redwood City Clubhouse 1109 Hilton St.		Dinners: M-F 6 – 7pm Groceries: Wed 6-7pm	
<u>Menlo Park (Meals)</u> St. Anthony of Padua Dining Room (M)	3500 Middlefield Road, Menlo Park		Mon – Sat 11am – 1pm	(650) 365-9664 <a href="#">Link to info</a>

## COVID-19 RELIEF/Core Service Agencies: Food, Rent, Utility-bill assistance, etc.

[Click here to see more sites](#)

Organization	Areas Served	Contact Info
Daly City Community Center	Daly City, Broadmoor, Colma	(650) 991-8007; <a href="#">Website</a>
Samaritan House	Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Mateo, San Carlos	(650) 347-3648; <a href="#">Website</a>
Fair Oaks Community Center	Redwood City, North Fair Oaks, Woodside, Atherton; <a href="#">Apply for \$ relief</a>	(650) 780-7500; <a href="#">Website</a>
Samaritan House – South	East Palo Alto, Menlo Park	(650) 294-4312; <a href="#">Website</a>

## LEGAL HELP: Health care, Housing, Public Benefits, Immigration

Organization	Areas Served	Contact Info
Legal Aid Society of San Mateo County	San Mateo County	(650) 558-0915; <a href="#">Link to info</a>
Community Legal Services of East Palo Alto (CLSEPA)	San Mateo County, Mountain View	(650) 326-6440; <a href="https://clsepa.org/">https://clsepa.org/</a>
Project Sentinel (Housing only)	Bay Area	(650) 321-6291; <a href="https://housing.org">housing.org</a>

## WORK-RELATED HELP:

*Unemployment/ Disability insurance, Sick/Family leave, etc.*

CA Employment Development Department	<a href="#">Link to info; Video Tutorial</a>
Legal Aid at Work	(415) 864-8848; <a href="#">COVID Work FAQs</a>
CLSEPA	(650) 326-6440; <a href="#">Guide to apply</a>

## Immigration

Free and confidential help

<b>Raid Response –</b> if ICE comes to your door	(203) 666-4472
<b>LIBRE –</b> Help accessing benefits	(650)665-3086; <a href="#">Link to info</a>
Undocumented Work Relief Funds	<a href="#">Link to info</a>

# New Website for the City of Stars



During a time when information is coming at us in all different directions, it's easy to feel overwhelmed as we sort out what's important and what's not. We didn't want our website to be another thing for the public to sort and sift through when trying to find information from the City, so we decided to proceed ahead with our website redesign project in early April. A few weeks later, [www.brisbaneca.org](http://www.brisbaneca.org) was launched. As with all new sites, it's been tweaked and fine-tuned since we hit GO, but we hope you enjoy the new layout of information with the 4 mega menus at the top and 6 quick-access buttons near the bottom, and that you utilize that giant search bar in the middle of the screen to find what you're looking for (if all else fails)! If you have any comments about the site, please send them our way using the contact form, [brisbaneca.org/contact](http://brisbaneca.org/contact) and we'll be sure to get right on them.

## Disaster Averted, Thanks to Sgt. Vega!



During the very early hours of Friday, May 15<sup>th</sup> around 3am, Sgt. Lester Vega was out patrolling when he smelled smoke. He was determined to find out where it was coming from, and traced it to the upper part of Brisbane...the 300 block of Kings Rd. to be exact. He identified the faulty landscape light that had caused a small fire and immediately alerted the Brisbane Fire Dept. as well as the homeowners. The response was a full assignment from North County Fire Authority, which included 4 fire companies, a Battalion Chief and a Fire Investigator, with E81 first on scene and quickly extinguishing the fire. Thanks to Sgt. Vega's quick action and proactive decision-making, Roberto and Eva Mendez are living safely and healthily in their home today, and are forever grateful to Sgt. Vega. Thank you, Lester, for humbly doing your job so well, and making us all incredibly proud!

# CITY OF BRISBANE SONGS FOR SECLUSION

Audioslave - Like a Stone  
Beatles - Eleanor Rigby  
Billy Idol - Dancing with Myself  
Brandy - Sittin' Up In My Room  
Britney Spears - (You Drive Me) Crazy  
Depeche Mode - Shake the Disease  
Disturbed - Down with the Sickness  
Gloria Gaynor - I Will Survive  
Hazel English - I'm Fine  
Heart - Alone  
Joy Division - Isolation  
Led Zeppelin - Dancing Days  
Linkin Park - Crawling  
Queen - Save Me  
REM - It's the End of the World  
REM - Under the Bunker  
Rolling Stones - Gimme Shelter  
Simon & Gafunkel - Sound of Silence  
Spectral Display - There's a Virus Going Round  
The Police - Don't Stand So Close to Me  
The Weepies - The World Spins Madly On  
Tom Petty & the Heartbreakers - Don't Come  
Around Here No More  
Whitesnake - Here I Go Again



## June is **PRIDE** month



The City will once again be raising the LGBTQ Rainbow Flag for the month of June at the Community Park. This will be done by our Public Works staff on Monday, Just 1<sup>st</sup>. Did you know? The LGTBQ Rainbow Flag has been part of the LGBTQ movement since 1978, designed by Gilbert Baker at the request of Harvey Milk (the first openly gay man to be elected to public office in the United States). The LGBTQ community and allies use the Rainbow Flag as an outward symbol of their identity or support. Another key step that the City is taking to create a deeper sense of connection and inclusion for everyone in the community is issuing a proclamation declaring June 2020 as Pride Month in the City of Brisbane. This is expected to take place at the June 4th Brisbane City Council Meeting.



## A Note From the Brisbane Library:

We're exploring ways to safely expand services in accordance with the SIP orders. We're eager to provide additional services as soon as we can do so safely. We will be posting updates on our website, [www.smcl.org](http://www.smcl.org), and share them in our newsletters.

## Dear Class of 2020,

We know this isn't the way you expected to graduate. You have been faced with many lessons that cannot be taught in the classroom. You have overcome obstacles that were placed in your path. You have achieved something great and now is your time to celebrate. In the words of our old friend Christopher Robin, "You are braver than you believe, stronger than you seem, and smarter than you think." We are very proud of you and can't wait to see what your future brings.

Congratulations, graduates, and don't forget to smile!  
#smileBrisbane #classof2020 #brightlyshining

Look for more information from the School Districts about virtual graduation ceremonies for Lipman and JUHSD, and a BES Teacher Car Parade on June 11<sup>th</sup> at 10am!



# June City Calendar



All meetings listed below will be conducted virtually and are compliant with the Governor's Executive Order N-29-20 issued on March 17, 2020 allowing for deviation of teleconference rules required by the Brown Act. The purpose of this is to provide the safest environment for staff, City Council, Commission, Committee Members, and the public while allowing for public participation. Agenda materials may be viewed online at [www.brisbaneca.org](http://www.brisbaneca.org) at least 24 hours prior to a Special Meeting, and at least 72 hours prior to a Regular Meeting.

The City's Meals for Seniors Lunch Program takes place every Monday & Wednesday from 12-12:30pm in the Mission Blue Center parking lot (475 Mission Blue Drive, Brisbane). Call (415) 508-2144 if you would like to participate in the meal program.

The Brisbane Farmers' Market takes place each Thursday afternoon from 3-7pm in the Community Park; physical distancing and face coverings are required.

Check the City's online calendar for the latest:

[www.brisbaneca.org/calendar](http://www.brisbaneca.org/calendar)

Residential Street Sweeping: 2<sup>nd</sup> Monday of Every Month

Commercial Street Sweeping: Every Weds. AM

(Visitation Ave. enforced 3-6AM)

## 01, Monday, 6:30pm

Regular Complete Street Safety Committee Meeting

## 04, Thursday, 7:30pm

Regular City Council Meeting, B

## 10, Wednesday, 6:30pm

Regular Parks and Recreation Commission Meeting, B

## 11, Thursday, 7:30pm

Regular Planning Commission Meeting, B

## 17, Wednesday, 6:30pm

Regular Open Space and Ecology Committee Meeting, B

## 18, Thursday, 7:30pm

Regular City Council Meeting, B

## 25, Thursday, 7:30pm

Regular Planning Commission Meeting, B

B – Meeting broadcast on Ch. 27 and on

[www.brisbaneca.org/live-streaming](http://www.brisbaneca.org/live-streaming)

City Hall Regular Hours of Operation:

M, T, Th 8am-5pm, W 8am-8pm, F 8am-1pm

Do you have questions about the STAR or have an article to suggest? Articles are due by the 15th of each month. Contact Caroline at [ccheung@brisbaneca.org](mailto:ccheung@brisbaneca.org) or call her at (415) 508-2157.

## Got Wheels! Senior Transportation Program

Are you 70 years or older and looking for an alternative to driving? Are you looking for an affordable transportation service that is available when you need it, any day – any time? Then the recently County-funded Got Wheels! program through Peninsula Family Service is for you!

The program runs July 1, 2020 – June 30, 2021 and applications can be submitted starting July 1st. Got Wheels! provides members 6 rides a month point-to-point in the service area. Members may take up to 3 companions free of charge regardless of age and town of residence (provided they get on and off the cab at the same address as the member).

As a participant you will be issued a pre-loaded Got Wheels! membership card and will be able to schedule rides on-demand 24 hours a day/7 days a week. Each month participants are able to take 6 one-way trips or 3 round trips for only \$5.00 per one-way ride. The program is in partnership with Serra Yellow Cab.

See [brisbaneca.org/community/page/got-wheels-senior-transportation-program](http://brisbaneca.org/community/page/got-wheels-senior-transportation-program) for the Got Wheels! Membership Application and program FAQs.

For more information, please contact the Got Wheels! Program Coordinator: Cherie Querol Moreno at (650) 403-4300, ext. 4329 or email [cqmoreno@peninsulafamilyservice.org](mailto:cqmoreno@peninsulafamilyservice.org).



## Got Wheels! Membership Application

**PLEASE PRINT**

Today's Date \_\_\_\_\_

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Street Address \_\_\_\_\_ Apt./Unit No. \_\_\_\_\_

Daly City Zip Code \_\_\_\_\_ Email: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Other Phone: \_\_\_\_\_

Encircle if applicable:    70 years +? YES/NO            Need accessible vehicle? YES/NO

How did you hear about Got Wheels?

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*Peninsula Family Service receives government funding for this program.  
Your optional response will help us in our reports. Please check what applies to you:*

- |  |                          |
|--|--------------------------|
| American Indian or Alaska Native         | <input type="checkbox"/> |
| Black or African American                | <input type="checkbox"/> |
| Hispanic or Latino                       | <input type="checkbox"/> |
| Native Hawaiian & Other Pacific Islander | <input type="checkbox"/> |
| All Other                                | <input type="checkbox"/> |

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**Please send the completed form by:**

**Mail:**  
Got Wheels Coordinator  
Peninsula Family Service  
24 Second Avenue  
San Mateo, CA 94401

**Fax:**  
650-403-4303  
ATTN: Got Wheels Coordinator

**Email:**  
Cqmoreno@peninsulafamilyservice.org





Providing Quality Services

\*\*\*\*\*ECRWSS EDDM\*\*  
POSTAL CUSTOMERS  
BRISBANE, CA 94005

Presorted Standard  
U.S. Postage Paid  
San Francisco, CA  
Permit No. 43

COVID-19 TESTING LOCATION

**SAN MATEO**

Mondays & Tuesdays  
San Mateo County Event Center  
1346 Saratoga Drive  
San Mateo  
9:00 am – 4:00 pm

**DALY CITY**

Wednesdays & Thursdays  
Jefferson Union High School  
District Office  
699 Serramonte Blvd.  
Daly City  
9:00 am – 4:00 pm

**EAST PALO ALTO**

Fridays & Saturdays  
Lewis and Joan Platt East Palo Alto  
Family YMCA  
550 Bell St.  
East Palo Alto  
9:00 am – 4:00 pm



**GET FREE TESTING** – no doctor's note, symptom screening or medical insurance required.

**REGISTER AND RESERVE YOUR SPOT:** <https://bit.ly/2xk730L>

Testing provided through Project Baseline by Verily.  
Learn More: [www.projectbaseline.com/study/covid-19/](http://www.projectbaseline.com/study/covid-19/)

- Testing is free.
- You do not need a doctor's note or medical insurance.
- Online registration is required. Onsite registration assistance is available.
- Registration capped at 250 appointments per day at each site.
- Results are available in 1–3 days. Individuals who test positive will be contacted by San Mateo County Health.
- **To ensure as many people can receive testing as possible, please check if your health care provider offers testing.**

**NOTE:** A test detects if you have the virus at the time you take the test. It does not test for immunity or if you had the virus in the past. If your test is negative, you must remain cautious as you can still get infected.

**QUESTIONS? CALL 211**



## Free COVID-19 Testing Comes to Northern SM County

The County of San Mateo recently expanded the number of COVID-19 testing sites operated by Verily to include a location in Daly City on a rotating schedule. Verily will offer testing at the old Serramonte High School campus in Daly City on Wednesdays and Thursdays.

Wednesdays & Thursdays – Daly City  
Serramonte High School  
699 Serramonte Boulevard, Daly City  
9:00 AM – 4:00 PM

Testing is free and available without restriction to anyone, though an appointment is required in advance. To make an appointment, residents can visit Project Baseline's website at <https://bit.ly/2xk730L>.

The County can help residents who lack transportation to a test site. After being screened at the Project Baseline website and receiving an appointment time, individuals with no other means to reach the testing site can call (650) 779-9375 Monday through Friday, 9 AM to 4 PM to arrange free transportation.

To meet State guidelines, San Mateo County needs to administer about 1,200 tests per day, through hospitals, private testing companies, and the free program available through Verily. More information about SM County COVID-19 testing is available here: [smcgov.org/covid-19-testing](http://smcgov.org/covid-19-testing).